From: BKhynes@cs.com@inetgw

To: Microsoft ATR **Date:** 1/4/02 1:09pm

Subject: Microsoft Settlement

Civil Servants,

The agreed upon Microsoft Settlement is just and the government needs to move on. This lawsuit has done nothing to help consumers from day one (Microsoft's products have always been fairly priced) and was initiated to protect competitors that could not compete with Microsoft. Agreed, Microsoft is a tough competitor but the reasons that it has succeeded are not do to monopolistic activities but to a new business vision on how to survive in a fast moving technology world. They pour more profits back into research and have the lowest paid management team in the industry. They operate the company like a graduate school where the rewards are stock options versus degrees. Their workers are highly motivated.

Sincerely yours, Robert J. Hynes